Expired Creative Cloud Subscription?

[Note] you can ONLY renew Creative Cloud if your subscription has already expired.

1. Go to Montserrat College of Art - On the Hub. The website URL is: http://montserrat.onthehub.com/

2. Log-in to your On the Hub account. (Not managed by Montserrat)

3. Once logged in, click on the Adobe tab > Adobe Creative Cloud
4. Add CC to cart. (you can ONLY renew CC if your subscription has already expired. If your subscription still has a couple of days left, you will not be eligible to add CC to your cart.)

5. If you are sure your subscription has expired, and you are still told you are ineligible when you click on Add to Cart, you may need to renew your eligibility. (If this does not apply to you, skip to step #7)
6. Go to the “Are you eligible?” tab, and then click on “Your eligibility”. Fill in your Montserrat email and your graduation information. Now you will be able to add CC to your cart.

7. After adding CC to your cart, proceed with the check out.
8. **Accept the Terms and Conditions**

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You now have a new subscription to the Adobe Creative Cloud. However, you still need to Redeem Your code. On your order confirmation page, scroll down to where it says “Redeem Now!” in blue. https://creative.adobe.com/educard

**Important Note regarding Creative Cloud Renewals:**

This offer is only available to eligible faculty/staff for work at home (WAH) use and to students whose institutions have an active Enterprise Term License Agreement (ETLA). All Creative Cloud subscriptions via this offer are not renewed automatically. At the end of the 12-month subscription, qualifying WAH and Student users must renew their Creative Cloud subscription via this web portal. Only when redeeming the Creative Cloud redemption code at https://creative.adobe.com/educard, WAH and Student users should NOT opt-in for auto renewal and should NOT provide any credit card information.
10. Provide information as requested & enter your redemption code.

 Redeem a redemption code

1. Signed in as Lisa
2. Student at Montserrat College of Art until May 2015
3. **Enter your redemption code**
   
   ![Redemption Code](activate_membership_button)

4. Keep your membership current
5. Start using Creative Cloud

11. Step 4: “Keep your membership current” - do not accept the auto-renewal option. Choose “remind me later”.

12. You subscription is active for 1 year.